

March 31st, 2022

Product EOL Notification

Product: NUUO IVS License (video analytics solution)

Effective Date: December 31th, 2022

Region(s) Affected: All worldwide NUUO locations

To NUUO Inc. Partners and Customers

We want to inform you of an important change: based on our product development strategy, we will be discontinuing support for NUUO Intelligent Video Analytics (IVS) feature as of December 31, 2022. Below is relevant information regarding this change:

Termination Date: Starting from December 31, 2022, we will no longer offer support services for NUUO Intelligent Video Analytics (IVS) feature, including technical assistance, updates, bug fixes, and related services.

Despite stopping support, we understand you may continue using NUUO Intelligent Video Analytics (IVS) feature.

To ensure your needs continue to be met, we recommend considering the following alternative solutions: The NUUO IVS product line will be superseded by the NUUO IVS Pro.

We sincerely apologize for any inconvenience this change may cause you, but it is a necessary adjustment to continuously enhance product quality and provide better services. If you have any questions about transitioning to alternative solutions, need more information, or have any inquiries regarding this change, please feel free to reach out to our customer service team. We are committed to providing you with support and assistance.

We want to sincerely thank you for your longstanding support and cooperation with our products. We will continue to strive to deliver higher quality products and services to meet your needs.

**Thank you for the support,
NUUO Inc.**